

Terms & Conditions and SMS Terms of Service

Effective Date: August 28, 2026

Last Updated: August 28, 2026

These Terms & Conditions ("Terms") govern your use of the Wash Your Stuff website, services, and communications, including SMS/text messaging services provided by Wash Your Stuff ("Wash Your Stuff," "we," "us," or "our").

By accessing or using washyourstuff.com or participating in our SMS/text messaging program, you agree to these Terms to the extent applicable to your use of our services.

1. Website and Services

Wash Your Stuff provides car wash and related products and services and may provide online information, customer support, memberships, promotions, account features, and other services through our website and other communication channels.

We may modify, suspend, discontinue, or update website features and services from time to time.

2. SMS/Text Messaging Terms

If you consent to receive SMS/text messages from Wash Your Stuff, you agree to receive SMS/text communications consistent with the type of consent you provided.

Messages may include:

- Conversational/customer-service messages;
- Responses to questions or requests;
- Account notifications;
- Membership communications;
- Transactional communications;
- Service-related notifications;
- Car wash or location-related information;
- Reminders;
- Customer-support communications;
- Promotional offers;
- Discounts;
- Special offers;
- Marketing messages; and
- Other communications associated with Wash Your Stuff products and services for which you have provided appropriate consent.

Message content will depend upon your relationship with Wash Your Stuff and the type of messaging to which you have consented.

3. Consent to Receive SMS Messages

By affirmatively opting in to receive SMS/text messages from Wash Your Stuff, you authorize Wash Your Stuff to send SMS/text messages to the mobile telephone number you provide.

Where required by applicable law or industry requirements, we will obtain the appropriate form of consent before sending messages.

For promotional or marketing text messages, consent may be provided by affirmatively selecting an SMS consent checkbox or through another method that clearly indicates your agreement to receive promotional text messages.

Consent to receive marketing or promotional SMS/text messages is not a condition of purchasing any goods or services from Wash Your Stuff.

You represent that you are the subscriber or customary user of the mobile number you provide or are otherwise authorized to provide consent for that number.

4. Message Frequency

Message frequency may vary.

The number and frequency of messages you receive will depend upon your interactions with Wash Your Stuff, your account or membership activity, the services you use, the communications you request, and the messaging programs to which you have subscribed.

5. Message and Data Rates

Message and data rates may apply.

Wash Your Stuff does not charge a separate fee simply to receive our SMS/text messages, but your wireless carrier may charge message, data, or other fees according to your wireless service plan.

You are responsible for any fees imposed by your wireless carrier.

6. How to Opt Out - STOP

You may cancel SMS/text messages from Wash Your Stuff at any time.

Reply STOP to any Wash Your Stuff SMS/text message to opt out.

After you send STOP, you may receive a final SMS message confirming that you have been unsubscribed.

Following confirmation of your opt-out, we will stop sending messages covered by your opt-out unless you subsequently provide consent to receive messages again or applicable law otherwise permits the communication.

We will honor valid opt-out requests in accordance with applicable requirements.

7. Help and Customer Support - HELP

For assistance with our SMS/text messaging program, reply HELP for support.

You may also contact Wash Your Stuff directly at support@washyourstuff.com or 817-380-8460.

8. Re-Enrolling in SMS Messages

If you have previously opted out and later wish to receive SMS/text messages again, you may enroll again using an authorized Wash Your Stuff opt-in method.

A previous opt-out remains effective until you provide new consent where consent is required.

9. Mobile Number Changes

You agree to provide us with a valid mobile telephone number.

If you change, deactivate, transfer, or relinquish your mobile telephone number, you should opt out of Wash Your Stuff SMS communications before discontinuing use of that number and update your contact information with us where appropriate.

This helps prevent messages intended for you from being delivered to a subsequent user of your former telephone number.

10. Supported Carriers and Delivery

SMS/text message delivery is subject to the availability and operation of wireless networks and telecommunications providers.

Wash Your Stuff does not guarantee that SMS/text messages will be delivered, delivered immediately, or available through every wireless carrier or device.

Carriers are not liable for delayed or undelivered messages to the extent provided by applicable law.

11. Privacy and SMS Information

Your participation in our SMS/text messaging program is subject to our Privacy Policy.

No mobile opt-in or text message consent will be shared with third parties or affiliates for their own marketing or promotional purposes.

We may use service providers as necessary to operate our SMS program, deliver messages, maintain customer records, process opt-in and opt-out requests, and provide related technical services on our behalf.

Please review the Wash Your Stuff Privacy Policy for additional information about our collection, use, and protection of personal information.

12. Voluntary Participation

Participation in promotional SMS/text messaging is voluntary.

Consent to receive promotional or marketing text messages is not a condition of purchasing goods or services from Wash Your Stuff.

You may continue to use otherwise available Wash Your Stuff products or services even if you elect not to receive promotional SMS messages.

13. Acceptable Use of the Website

You agree not to use the Wash Your Stuff website:

- For unlawful or fraudulent purposes;
- To interfere with website security or operation;
- To attempt unauthorized access to systems or accounts;
- To introduce malicious software or code;
- To impersonate another person;
- To submit knowingly false or misleading information; or
- In a manner that violates applicable law or the rights of others.

14. Website Information

We attempt to provide accurate and current information through our website, but information regarding services, pricing, locations, promotions, availability, operating hours, memberships, or other matters may change.

To the extent permitted by law, we do not warrant that all website information will always be complete, current, error-free, or continuously available.

15. Promotions and Offers

Promotional offers, discounts, coupons, membership incentives, and other offers may be subject to additional conditions, eligibility requirements, expiration dates, participating-location limitations, or other restrictions disclosed with the applicable offer.

Unless expressly stated otherwise, promotional offers have no cash value and may not be combined with other offers.

16. Intellectual Property

The Wash Your Stuff name, website content, graphics, designs, logos, text, photographs, software, and other materials may be protected by trademark, copyright, and other intellectual-property laws.

Except as permitted by law, you may not reproduce, distribute, modify, publish, sell, or commercially exploit protected Wash Your Stuff content without authorization.

17. Third-Party Services and Links

Our website may contain links to or integrations with third-party websites and services.

Wash Your Stuff is not responsible for the availability, content, privacy practices, security, or operation of third-party websites or services.

Use of third-party services may be governed by separate terms and privacy policies established by those providers.

18. Disclaimer

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE WEBSITE AND WEBSITE-BASED SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS.

WASH YOUR STUFF DISCLAIMS WARRANTIES REGARDING THE UNINTERRUPTED OR ERROR-FREE OPERATION OF THE WEBSITE EXCEPT TO THE EXTENT SUCH WARRANTIES CANNOT LAWFULLY BE DISCLAIMED.

Nothing in these Terms excludes or limits rights or remedies that cannot lawfully be excluded or limited.

19. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, WASH YOUR STUFF WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE OF OR INABILITY TO USE THE WEBSITE OR SMS/TEXT MESSAGING SERVICES.

This provision does not exclude liability that cannot lawfully be excluded under applicable law.

20. Changes to These Terms

Wash Your Stuff may revise these Terms periodically.

When material changes are made, the updated Terms will be posted on our website and the Last Updated date will be revised.

Changes to these Terms will not retroactively create SMS marketing consent where new consent is required by applicable law.

21. Governing Law

These Terms will be governed by applicable federal law and the laws of the State of Texas, without regard to conflict-of-law principles, except where applicable law requires otherwise.

22. Severability

If any provision of these Terms is determined to be invalid or unenforceable, the remaining provisions will continue in effect to the maximum extent permitted by law.

23. Entire Agreement

These Terms, together with our Privacy Policy and any additional terms specifically applicable to a particular Wash Your Stuff service, constitute the applicable agreement concerning use of the website and SMS/text messaging program.

24. Contact Information

Wash Your Stuff

Website: washyourstuff.com

Email: support@washyourstuff.com

Phone: 817-380-8460

SMS Support: Reply HELP

SMS Opt-Out: Reply STOP